Cuyahoga Community College
Job Description

Job Title: Network Video Engineering Specialist
Department: TV Production and Video Services
Reports To: Electronic Maintenance Engineer
FLSA Status: Nonexempt
Category: Support Staff
Grade (FT/PT): FT 06/PT 07
Date: August, 2004 – Review in Process
Bargaining Status: SEIU, District 1199, Academic Technical Support Job Family

SUMMARY
Provides technical and operational support for Internet Protocol video-conferencing rooms, Internet Protocol distance learning classrooms and electronic classrooms college-wide.

DUTIES AND RESPONSIBILITIES

Duties and responsibilities include but are not limited to:

- Provides technical support for the installation, maintenance and troubleshooting of audio/video systems (internet protocol room systems, presentation systems, TV studios, CATC and similar systems) college-wide.

- Provides technical and operational support for video streaming applications to include MPEG-2 server playback for Smart TV, internal MPEG-2 and MPEG-4 network appliances and store and forward video servers.

- Provides support for technical support for multi-camera remote productions, studio productions and college special events.

- Provides support for equipment and system training to staff, faculty and administrators in the operation of audio/video equipment and systems.

- Provides equipment repair and preventive maintenance on assigned audio/video equipment.

- Performs other related duties as assigned.

REQUIRED QUALIFICATIONS:

- High School Diploma

- Minimum of two years experience with maintenance of digital video technology, complex video installations, and experience in network video appliance set-up and maintenance

- Ability work independently or with minimal supervision

- Ability to work well with all level staff and administrators

- Strong customer service skills
- Effective problem solving/troubleshooting skills
- Ability to work under tight deadlines for live events
- Sensitivity to appropriately respond to the needs of a diverse population

PREFERRED QUALIFICATIONS:
- One year technical certification in electronics and/or computers
- Experience on video conferencing bridging
- AMX programming experience

WORKING CONDITIONS:
Must be able to lift and carry computer equipment (approximately 50 pounds).