Control What You Print

Cuyahoga Community College’s academic computing environment has focused its efforts in the area of processes (Efficiency and Effectiveness) by developing a college-wide print management system for the TLC open labs and classrooms.

A college-wide print management system will allow the TLC to reduce expenditures related to excessive printing by students and patrons. The system also allows for reporting paper usage and the monitoring of excessive printing. The implemented solution will initially integrate with User Logon to function as a quota based system. The design of the print management system allows for the eventual move from quota based to a pay-to-print process should the College move to a debit card system. Below is a Print Release Station, one of three stations that is utilized to monitor printing in the Technology Learning Center.

Employee Spotlight

Barbara Wilson—Exceeding Above Average Management—by Dawn Williams

“I couldn’t work for a better organization,” says Barbara Wilson who joined the College in July 1977. She started out as a Clerk Typist in the Counseling Department at Metro Campus. Over the next seven years, she fulfilled a variety of roles in other departments.

Barbara moved to East Campus in 1984 and worked in several departments. Later she found the greatest opportunity by accepting an Information Support Specialist position in the Technology Learning Center. Barbara has been with the TLC since its inception in September 1996. Not knowing what work lay ahead for her,

-Continued on page 2
Dave Cackowski, LRC staff member, hosted our Getting to Know You “Brown Bag” Luncheon in January 2005. We found Dave’s hobby of picture taking of movie stars, T.V. stars, authors, singers, sports stars, and politicians, to be fascinating!

Dave said: “...this hobby probably began when I first started going to concerts in the late 70’s and I just wanted to be able to tell the artists what their music meant to me.”

Dave has traveled all over the U.S., the farthest being Seattle, Washington. He’s been there at least 4 times to see his favorite bands, Queensryche and Heart.

David Letterman, night time talk show host, was the most delightful celebrity he’s met. Dave said: “David Letterman was so friendly and made me feel at ease even though I was extremely nervous.”

This truly was a treat for the Library/LRC/TLC staff!

Top: Dave Cackowski and movie star George Clooney, Middle: Dave Cackowski and singer Bruce Springsteen, Bottom: Talk show host David Letterman and Dave Cackowski.

- Employee Spotlight continued

Barbara has grown to love being part of the TLC team. “I love interacting with students, faculty, community patrons, and providing good customer service”, she says. “Helping others is rewarding. I also greatly appreciate the staff. We really work as a team. I’ve finally found a place that I truly enjoy working.”

One of the most memorable moments for Barbara was when the TLC staff threw her a surprise graduation party. Barbara received her Associates of Arts Degree. “With the help and encouragement from my bosses, despite being a single parent with two children, I was able to accomplish my goal.”

I asked Barbara what she feels makes a great manager. She says, “Patience, being a good listener, dealing with others fairly, being friendly, yet firm, and most of all, approachable!”

Barbara really knows how to have fun! She loves dancing, bowling, playing cards, casinos, shopping, and spending time with her grandchildren. Barbara says, “After years of sacrificing and raising my kids, I’m finally at a point where I can really enjoy life!”
**Guess Who Contest**

Aren’t these the cutest babies you’ve ever seen? Below are some of East Campus’ finest! Join in the Guess Who contest. Simply match the before picture below with the now picture on the back of this newsletter. The first 3 people to correctly match each photo will receive a gift card to Borders bookstore. Please email your responses to Janeice Satterwhite, Library Clerical Assistant, at Janeice.Satterwhite@tric.edu. Thank you in advance for your participation!

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**If Operating Systems Ran The Airlines**

*Windows Air*  
The terminal is pretty and colorful, with friendly stewards, easy baggage check and boarding, and a smooth take-off. After about 10 minutes in the air, the plane explodes with no warning whatsoever.

*Windows NT Air*  
Just like Windows Air, but costs more, uses much bigger planes and takes out all the other aircraft within a 40-mile radius when it explodes.
Guess Who Contest

Dr. Shahrokh Afshar
Librarian

Jennifer Foust, Customer Service Spec.,

Mikki Hardwick-Lett, Marketing Specialist,

Barbara Lipford, LRC

TLC/Library Hours of Operation

The Technology Learning Center and Library are open on the following days:

Monday—Thursday               Friday
8 a.m.—9 p.m.                  8 a.m.—5 p.m.

Saturday
8:30 a.m.—4 p.m.

Sunday—Closed

If you have any questions or concerns contact a TLC representative by calling 216-987-2067 or 216-987-2085 for library assistance.

Special Thanks To The Following Who’ve Helped Make This Issue of The TLC Communicator Possible:

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Barbara Lipford—LRC
Janeice Satterwhite—Library

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We’d like to hear your comments on our newsletter. If there’s something special you’d like to add to our next issue, please contact Dawn J. Williams, Office Assistant, at 216-987-2121 or by email, Dawn.Williams@tri-c.edu or Janeice Satterwhite, Clerical Assistant, at Janeice.Satterwhite@tri-c.edu.